

Friday 17th March 2017

Dear Patients

We are delighted to be able to inform you that in the very near future work will begin on the car park and immediate surroundings of the surgery. This is in preparation to link in with the new car park which will be built as part of the housing development to the East of the site, expected to happen later this year or in to 2018.

We are also in the final stages of negotiations for the extension of much needed and long awaited "clinical space" within the surgery as previously highlighted, to incorporate a lift and new consulting rooms upstairs, in addition to renovating the existing space downstairs and improving our access. The funding for this has already be confirmed and approved and we are waiting for the final "sign off" of our plans by NHS England in the coming weeks. We are hoping this will be completed by the end of April (this year!) and that work will commence soon after.

As such, we have already taken steps to start to recruit additional doctors to address the current issues with appointment availability. We will also be looking at how we offer appointments to you in order to best serve all of everyone's needs.

Within West Sussex, moves are afoot for individual GP Practices to work more closely with our fellow GP partners and in coming months we will be looking at how we can improve the care we deliver in this way. We form part of the "Chanctonbury Locality" along with Glebe Surgery in Storrington, Henfield and Steyning Surgeries. It is likely that we will be developing our relationships with our colleagues in this way.

We would like to take this opportunity to thank you all for all of your support through our current journey to expand services here in Billingshurst. This has taken us much longer than we had hoped or had anticipated, but we believe we are in the final stages of realising those plans. We know that many of you have rallied on our behalf and we are extremely grateful to you.

We continue to endeavour to provide you with the best standards of care and hope that you will continue to bear with us in the next stages, which will inevitably involve some considerable disruption.

We will update you again once we have more information.

With Best wishes

Billingshurst Surgery